

<div>Module 3</div> <div>Section A: Adopt a Change Management Plan</div> <div>Term</div> <div>Employee empowerment</div> <div>APICS CTSC Learning System© 2024</div>	<div>The practice of giving non-managerial employees the responsibility and the power to make decisions regarding their jobs or tasks. It is associated with the practice of transfer of managerial responsibility to the employee. Allows the employee to take on responsibility for tasks normally associated with staff specialists. Examples include allowing the employee to make scheduling, quality, process design, or purchasing decisions.</div>
<div>Module 3</div> <div>Section A: Adopt a Change Management Plan</div> <div>Term</div> <div>Employee involvement (EI)</div> <div>APICS CTSC Learning System© 2024</div>	<div>The concept of using the experience, creative energy, and intelligence of all employees by treating them with respect, keeping them informed, and including them and their ideas in decision-making processes appropriate to their areas of expertise. Focuses on quality and productivity improvements.</div>
<div>Module 3</div> <div>Section A: Adopt a Change Management Plan</div> <div>Term</div> <div>Performance appraisal</div> <div>APICS CTSC Learning System© 2024</div>	<div>Supervisory or peer analysis of work performance. May be made in connection with wage and salary review, promotion, transfer, or employee training.</div>
<div>Module 3</div> <div>Section A: Adopt a Change Management Plan</div> <div>Term</div> <div>Performance measure</div> <div>APICS CTSC Learning System© 2024</div>	<div>In a performance measurement system, the actual value measured for the criterion.</div>

Module 3

Section B: Design and Implement Supply Chain Transformation Work Streams and Projects

Term

Collaborative planning, forecasting, and replenishment (CPFR)

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A collaboration process whereby supply chain trading partners can jointly plan key supply chain activities from production and delivery of raw materials to production and delivery of final products to end customers.

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Section C: Implement Governance and a Risk Management Framework

Term

Ethical standards

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A set of guidelines for proper conduct by business professionals. For example, the Institute for Supply Management provides a set of principles and standards for the proper conduct of purchasing activities.

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Section C: Implement Governance and a Risk Management Framework

Term

GRI Reporting Framework

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The framework that sets out the principles and performance indicators organizations can use to measure and report their human rights, labor, environment, and anticorruption practices and outcomes.

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Section C: Implement Governance and a Risk Management Framework

Term

Social responsibility

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Commitment by top management to behave ethically and to contribute to community development. This may also entail improving the workforce's quality of life.

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Section C: Implement Governance and a Risk Management Framework

Term

Triple bottom line (TBL)

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An approach that measures the economic, social, and environmental impact of an organization's activities with the intent of creating value for both its shareholders and society.