

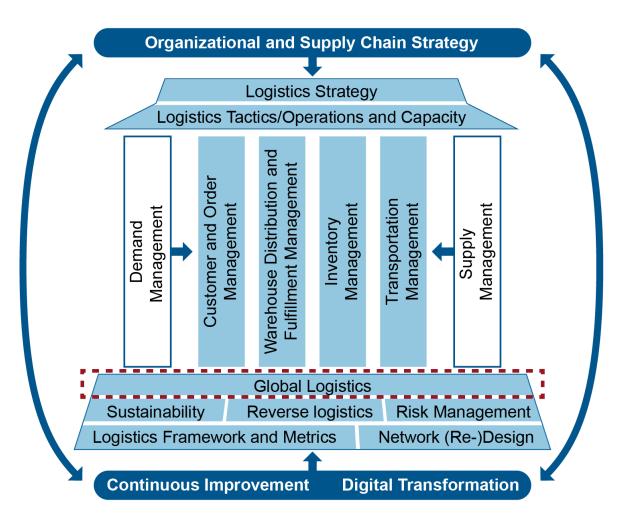
#### MODULE 7: GLOBAL LOGISTICS





### Module 7: Global Logistics

# **Logistics Planning and Control**







#### MODULE 7, SECTION A: CHARACTERIZE THE INTERNATIONAL ENVIRONMENT AND GLOBAL INFRASTRUCTURE





Understand Macroenvironmental Factors Influencing International Logistics

### Macroenvironmental Factors Influencing Logistics

- Trade wars
- International sanctions
- Wars
- Terrorism
- Country stability
  - Law enforcement and courts
  - Economy and infrastructure

- Globalization, population growth, and migration
- Climate change
- Invasive species and supply chains



Understand Macroenvironmental Factors Influencing International Logistics

### **Economic Factors**

#### Absolute advantage

 Advantage if make more of a good with same labor and resource inputs

# Comparative advantage

 Investing in things with higher marginal cost here is opportunity cost

#### Heckscher-Ohlin factor endowment

- Labor
- Capital
- Land
- Entrepreneurship



Understand Macroenvironmental Factors Influencing International Logistics

### **Economic Factors**

#### International product life cycle

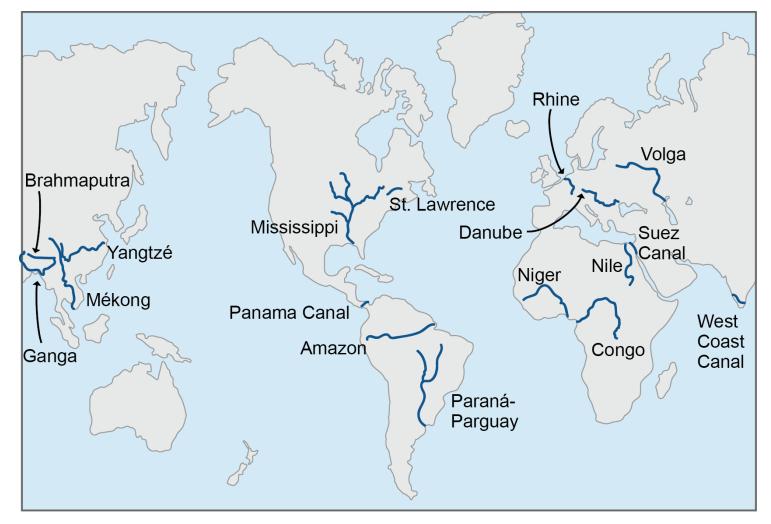
- Stage 1: Local country proprietary technology
- Stage 2: Developed countries, substitutes
- Stage 3: Outsource for lower production costs

#### **Cluster theory**

- Proximity to suppliers and competitors
- Logistics cluster theory: Logistics and manufacturing hubs (Memphis, Tennessee, FedEx hub)



### **Transportation Infrastructure: Waterways and Ports**





# Transportation Infrastructure: Port Constraints

- Panamax containerships
- Large-capacity cranes to reach other side of larger ships
- Delays (operating hours, rail or road congestion)
- Unions, strikes
- Risk of flooding, refrigeration failure in container yards





Rail

U.S.: Private ownership

Land bridges



- Russia, Brazil, Europe: Rail gauges
- Europe: Passenger and freight
- China: Investing in high-speed passenger lines

 Road metric: Usability + traffic congestion

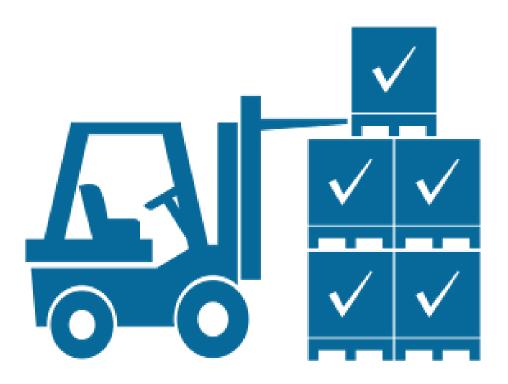
Roads

- Even/odd license plates
- Motorcycle/moped
- City entry tax
- Limited access highways
- High-speed tollways



### **Transportation Infrastructure: Warehouses**

- Shipment layover point
- Warehouse space and conditions require research
  - Locations
  - Environment exposure



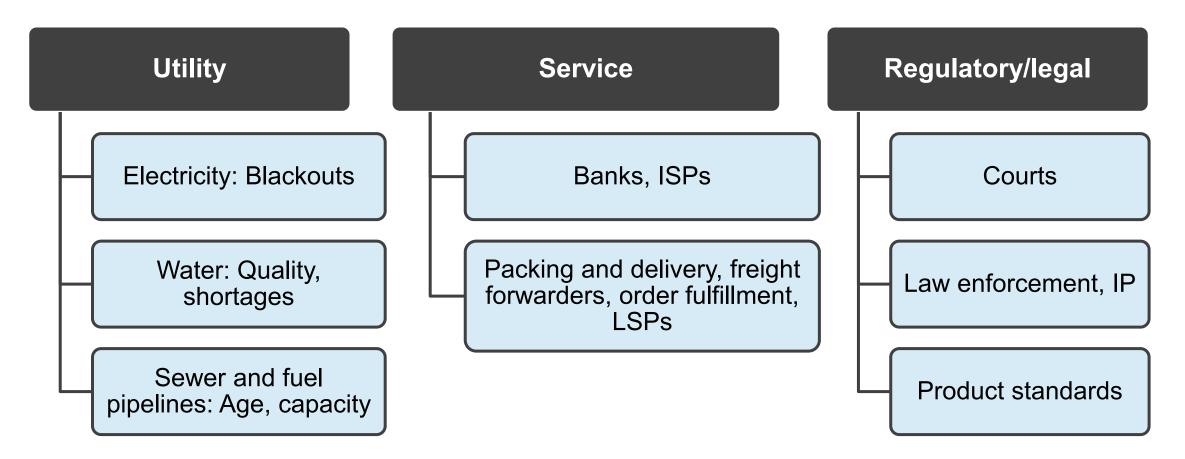


# **Transportation Infrastructure: Airports**

- Runways are big constraint
- Airport noise
- Cargo air hubs
  - Hong Kong, Chek Lap Kok
  - Memphis, Tennessee
  - Anchorage, Alaska
  - Shanghai, Pudong International

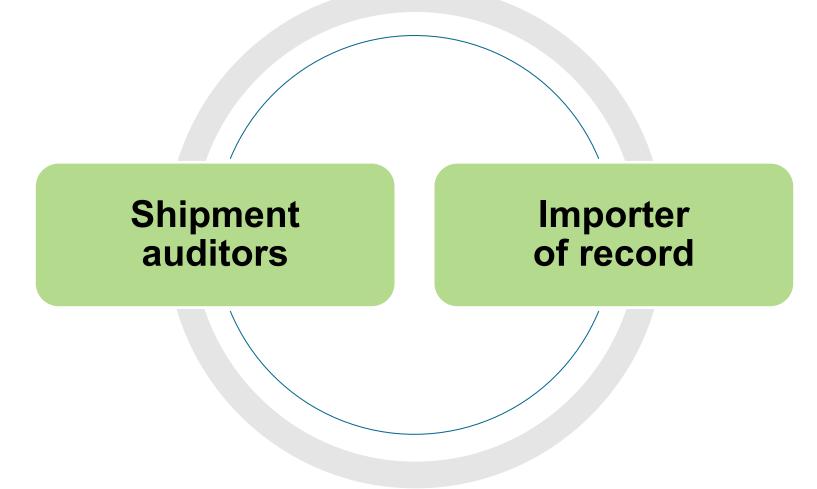


# **Other Infrastructures**





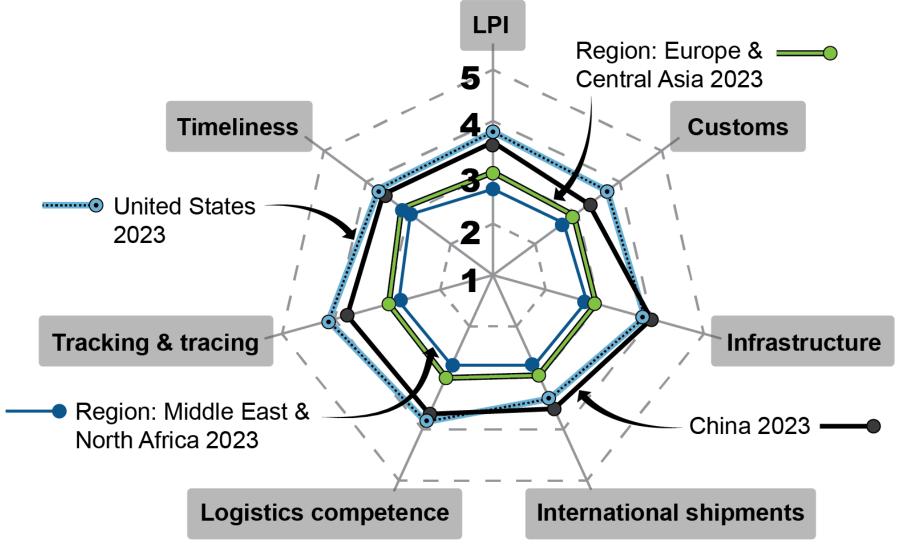






#### **Consider Global Logistics Performance Management Factors**

Logistics Performance Index (LPI): China, 2023



Source: The World Bank: Logistics Performance Index, 2023 (www.worldbank.org).



### **Consider Global Logistics Performance Management Factors**

# **Global Supply Chain Cost**

- TCO, NPV, exchange rates
- Cost of lead time, e.g.:
  - Number of ASNs filed
  - Containers/loads inspected
  - Days of port shutdowns
  - Days of delays at ports
- Cost of lost sales

- Cost of flexibility (or inflexibility)
- Cost of quality
- Cost of added risk



### **Consider Global Logistics Performance Management Factors**

# Risk and Exception Management

### **Metrics**

- Number/cost of documents/approvals per international transaction
- Percentage of containers inspected, intensity level
- Percentage of shipments damaged/stolen
- Number of borders crossed/time waiting at borders

### Factors

- Number of government agencies with inspection rights
- Ease of crossing borders



#### MODULE 7, SECTION B: INCORPORATE REGULATIONS INTO GLOBAL LOGISTICS PROCESSES





Understand International Trade Agreements, Trade Blocs, and FTZs

### Free Trade Agreements (FTAs)

Treaties to eliminate tariffs, quotas, preferences on many goods or services

- Faster/more transactions
- Opens trade/international freight demand
- Removes trade barriers and transport permit restrictions
- Frees capital and reduces or eliminates duties
- Testing/documentation standards



### **Trade Blocs**

"An agreement between or among countries intended to reduce or remove barriers to trade within member countries. Frequently, but not always, those countries are geographically close."

- (ASCM Supply Chain Dictionary)
- EU was first trade bloc, but now a federation moving toward an economic and political union.



Understand International Trade Agreements, Trade Blocs, and FTZs

# Foreign/Free Trade Zones (FTZ)

- In U.S., called "foreign"; internationally, called "free."
- Ship to zone re-export no duties, quotas until sold in country.
- Reassemble, transform, repackage, store, clean, test, grade, repair, or combine
- Inverted tariff structure (parts tariffs > than finished good).
- Hold indefinitely (e.g., for quota).
- Less risk of inspection rejection.
- FTZs virtual in Europe



### **Government Policies and Regulations**

- Tariffs and duties
- Import quotas
- Prohibited imports
- Nontariff trade barriers
  - Quotas
  - Cabotage laws
- Embargos
- Closures for national holidays (e.g., Chinese New Year)

### **Trade Compliance**

- How organizations manage their fulfillment of government regulations
- Regulations affect:
  - Product classifications
  - Documentation requirements
  - Valuation
  - Record-keeping practices



### Trade Compliance: Terms of Sale

- Incoterms<sup>®</sup> used to indicate responsibilities, costs, risks
- Harmonized system codes identify cargo
- Preferential fees, duties, and taxes
  - Import tariffs and preferential duties based on country agreements
  - Anti-dumping duties
  - Other fees (value-added tax, general services tax, harbor fees, control taxes, excise taxes, trade promotion fees)



# **Export Regulations**

- Export quotas and taxes
- U.S. CCL
  - ECCN, export license
- Restrictions
  - Denied persons, specially designated nationals, unverified and entity lists
- Deemed exports
  - Controlled technology, biochemical, agriculture





# International Air Transport Association (IATA)

- 330 airlines (80% of traffic)
- e-Air Waybill (e-AWB) default contract of carriage
- IATA priorities
  - Net zero carbon emissions, sustainable aviation fuel
  - Digital transformation
  - Cybersecurity
  - Diversity, equity, and inclusion



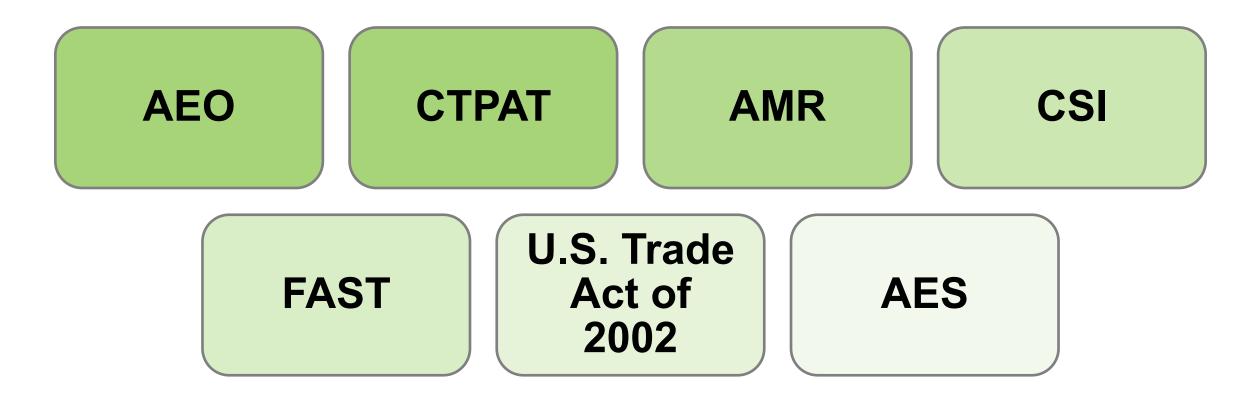
# International Maritime Organization (IMO)

- Regulates sea shipments of dangerous goods (hazmat)
- UN agency
- Mission: "promote safe, secure, environmentally sound, efficient and sustainable shipping through cooperation"
- Publishes IMO Dangerous Goods (IMDG) Code
- De facto standard for sea shipments
  - Widely adopted by government regulations
  - Must also meet domestic requirements

### Anti-Bribery and Anti-Corruption Practices

- Bribery violates United Nations Global Compact.
- OECD Anti-Bribery Convention:
  - Countries must develop regulations.
  - Organizations can't deduct bribery as a business expense.
- Bribery Act, 2011 (U.K.):
  - Passive bribery
  - Active bribery
  - Failing to prevent
  - Bribe official to obtain or retain business

# Security: Regulatory Initiatives





# Vehicle Security

- Alarms
- Explosives detectors in RFID tags
- Immobilization equipment
- Visible registration number
- Key security, driver in-yard moves
- Prearranged secure trailer areas
- Multi-vehicle convoys
- In-transit tracking and visibility

### **Border Security Partnerships**

#### Authorized Economic Operator (AEO) program

- Business audit, good customs record
- AEOC: Customs
- AEOS: Security
- AEOF: Both of above
- Mutual recognition agreements

EU

#### **Customs Trade Partnership Against Terrorism (CTPAT)**

- Questionnaire
- Continually improve security
- Fewer inspections, less border time (no guarantee)





# Labor Safety

- Driver fatigue
- Speeding
- Maximum driving time

U.S. 2010 Compliance, Safety, and Accountability Act (CSA) ratings

- Unsafe driving
- Crash history
- Hours of service

- Fitness
- Alcohol and substances
- Maintenance
- Cargo

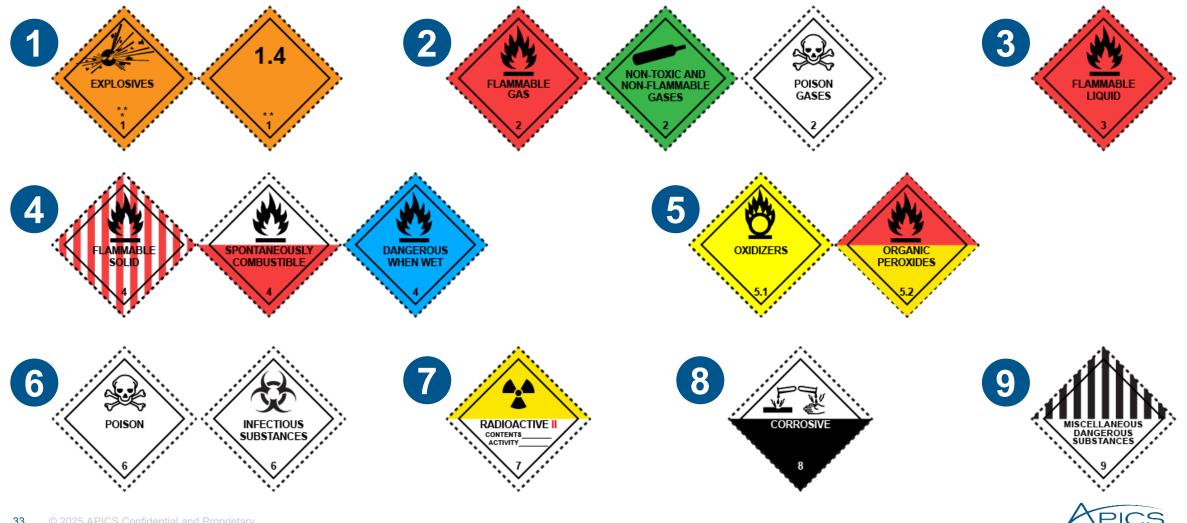


### Dangerous Goods (Hazmat)

- Risk to human, animal, environmental health, property
- On its own or due to interaction
- Permits and safety precautions
- UN Model Regulations
  - Prevent accidents
  - Keep transport feasible
  - Dangerous goods forbidden from commercial transport

- Road: ADR, U.S. 49CFR
- Rail: RID, U.S. FRA
- Sea: IMDG Code
- Inland waterways: ADN
- Air: IATA Dangerous Goods Regulations

### Dangerous Goods (Hazmat) Classes



### Dangerous Goods (Hazmat), Continued

- Degree of hazard and packing groups I, II, III
- Dangerous goods documentation
  - 4-digit UN Code and Proper Shipping Name
- Safety data sheet (SDS)





### Dangerous Goods (Hazmat): Air and Sea

#### IATA Dangerous Goods Regulations (DGR) for Air

- Can it be transported between specific airports?
- Requirements for specific 4-digit UN Code, aircraft type, carrier, and airport
- Limited quantities (LQ)
- Cargo aircraft only (CAO)
- Updated annually

#### IMDG Code for Sea

- Dangerous and hazardous cargo shipping
- Emergency responses
- Updated every two years



### **Dangerous Goods (Hazmat): Segregation Rules**

- Segregation charts
- Same class together usually unless risk
- 1.1, 1.2, 6.2, 7, 9 segregated from all other DG

	Kept Segregated From		
Acids	÷	$\rightarrow$	Alkali
4.3 Spontaneously flammable when wet	$\leftarrow$	$\rightarrow$	Water
5.2 Organic peroxides	÷	$\rightarrow$	4.2 Highly pyrophoric materials
6.1 Toxic substances	÷	$\rightarrow$	Food, feed

#### Understand and Adhere to Transportation Safety Regulations

## Dangerous Goods (Hazmat): Training Requirements

- International agencies
  - IATA requires all employees in transport of DG to renew every 2 years
- Nations
  - Mandate training





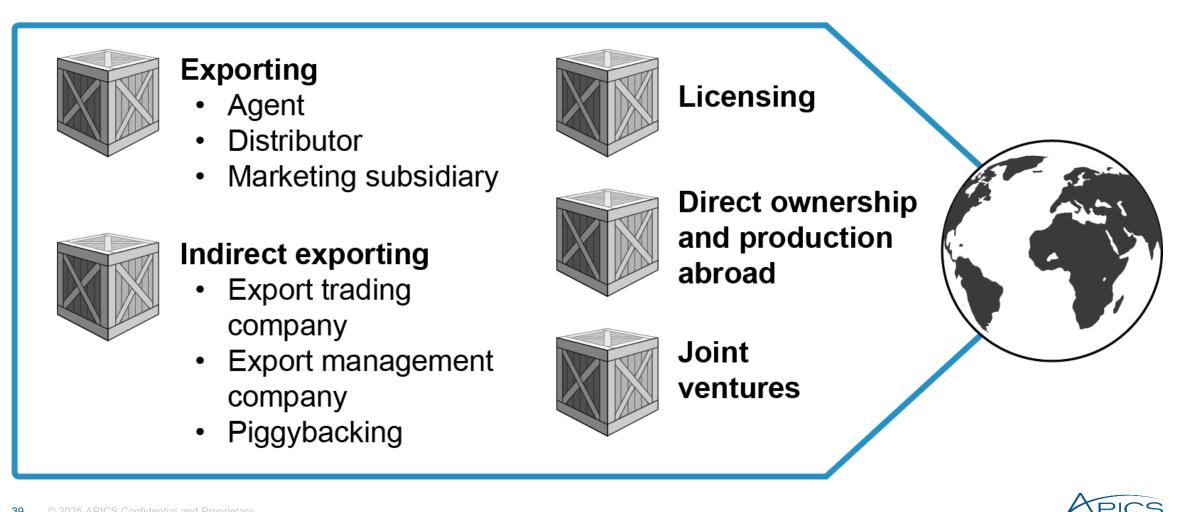
#### MODULE 7, SECTION C: FACILITATE EXPORT/IMPORT, CUSTOMS CLEARING, AND DOCUMENTATION



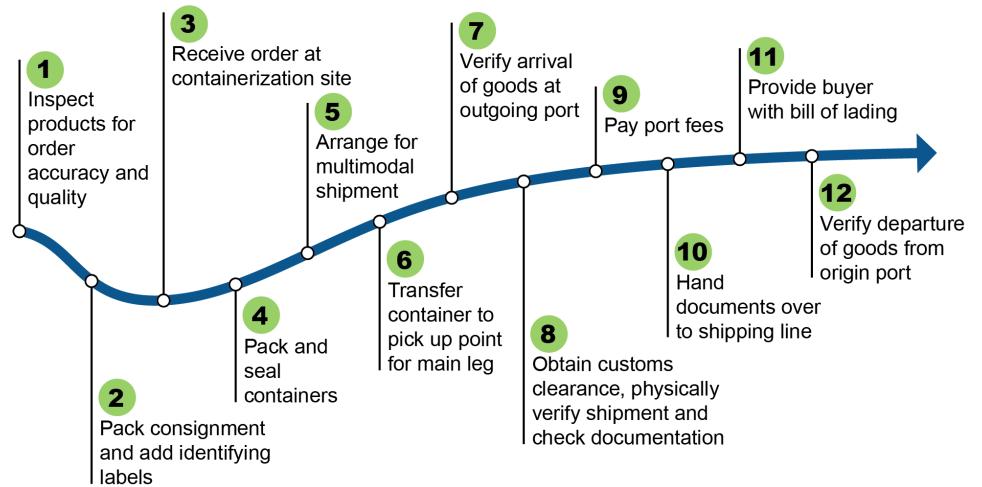


# Consider Methods for Entering Global Markets

# Exporting and Other Common Methods



# **Import/Export Process**





# **Types of Invoices: Commercial**





Provided by seller with shipment, unless payment terms specify to importer or bank

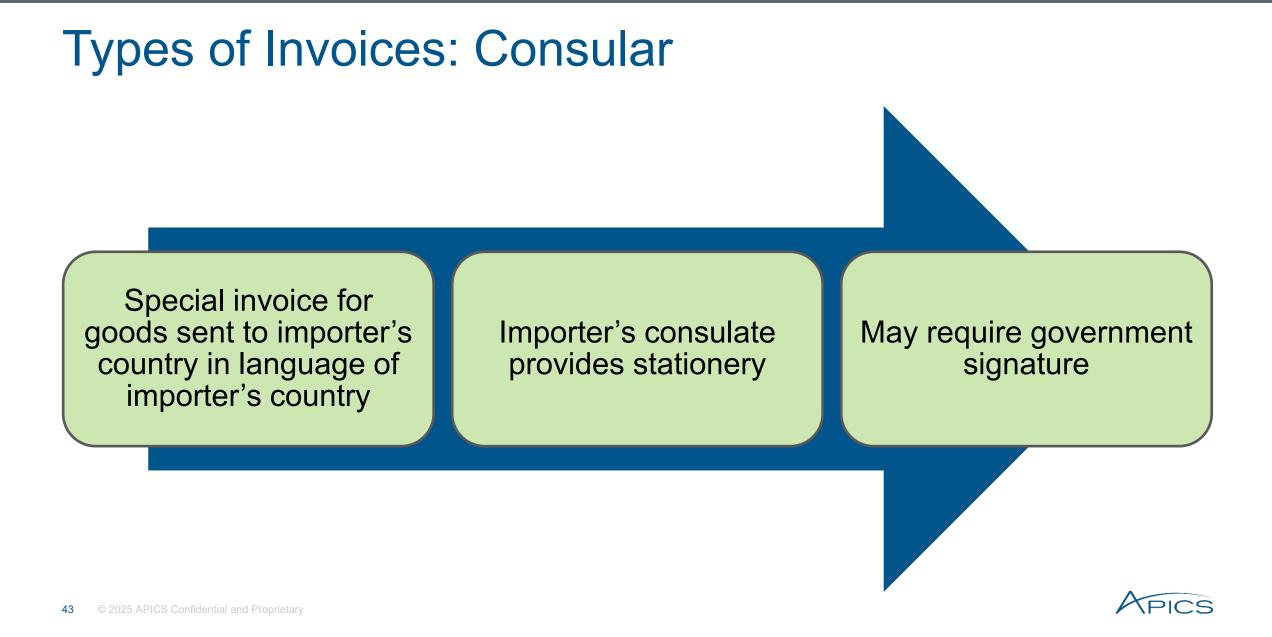


Customs uses for valuation



# **Types of Invoices: Pro Forma**

"A quote provided by the seller/exporter prior to delivery of products or services, informing the buyer/importer of the price." –ASCM Supply Chain Dictionary



### **Differentiate between Various Import Documents**

# **Import Documentation**

- Import license
- Import quotas
- Import declarations
- Certificates of:
  - Analysis
  - Manufacture
  - Origin
  - Inspection
  - Insurance

- Phyto-sanitary certificate
- Certificate of free sale
- Carnet

The undersigned				(OWNER OR AGENT, & TITLE)
for				(omenonacin, a mee)
	(Nar	me and Address of Sh	ipper)	
declares that the fo	ollowing mentioned	goods are shippe	d via	
	0.22			
on the date of	consigned to	consigned to		
		(Na		(Name and address of Consignee)
( ADDRESS )				
(CITY, POSTAL CODE , CO				
(CITY, POSTAL CODE, CO	JUNITRY)			
Marks and Numbers	No. of Pkgs Weight in Kild			Complete and accurate
AS ADDRESSED	Boxes or Crates	Gross	Net	Description of Goods
Sworn to before me t	this day of			
				Notary Signature
The undersland die		the observe dot-th-	and states	
		ne above details	and statemen	ts are correct and that
all the goods were p	roduced in			
Cianatura of Owner	or Agont			
Signature of Owner	or Agent			
The	Character		and then in an	lines of the superiods representation and not
The	Cham	ber of Commerce	certifies, in re	liance on the exporter's representation and not
on the basis of indep named in this docum	pendent verification	, that to the best	of its knowledg	ge and belief, the products
		of the Chemistre	1 Commons	
			a commerce.	
Acting as Assistant s	•			



# Differentiate between Various Export Documents

# **Export Documentation**

- Export licenses
- Export taxes and quotas
- Electronic export information (EEI)/shipper's export declaration (SED)
  - AESDirect
  - Owner/Importer/Consignee/ Agent Declaration
- Returned products
- Declaration for Free Entry of Returned Products

	U.S. Customs and E DECLARATION FO OF RETURNED AME	R FREE ENTRY RICAN PRODUCTS	Form Approved OMB No. 1851-00		
Any text that scrolls will not print	19 CFR 7.8, 10.1, 10.5, 10.66, 10.6	57, 12.41, 123.4, 143.23, 145.35	Exp. 03-31-2016		
1. PORT	2. DATE	3. ENTRY NO. & DAT	E		
4. NAME OF MANUFACTURER		5. CITY AND STATE (	DF MANUFACTURE		
. REASON FOR RETURN		7. U.S. DRAWBACK F	7. U.S. DRAWBACK PREVIOUSLY		
		CLAIMED	UNCLAIMED		
		_	RTED UNDER HTSUS 9813.00.05		
0 MARKS NUMP	BERS, AND DESCRIPTION OF ARTICLE		10. VALUE*		
of any documentation or other evidence 11. I declare that the information given al production, and manufacture of the U manufacture or other means; that no of exportation of articles with benefit of	nore and the articles are not clearly marks that you have that will support or substat bove is true and correct to the best of my hinde States and are returned without hav drawback bounty. or allowance have bee of drawback i was ware filed an abandoned. 13. TITLE OF DECLAI	ntiate your claim for duty free status as knowledge and belief; that the articles of ving been advanced in value or improve en paid or admitted thereon, or on any p upon exportation of the merchandise fr	American Goods Returned. described above are the growth, d in condition by any process of art thereof; and that if any notice(s)		
of any documentation or other evidence 11. idealare that the information given al production, and manufacture of the U manufacture or other means; that no of expontation of articles with benefit notice(s) has have been 12. NAME OF DECLARANT	that you have that will support or substan- bove is true and correct to the best of my- inited States and are returned without have drawback bourty. or allowance have bee of drawback was were filed an abandoned. 13. TITLE OF DECLAI	ntiate your claim for duty free status as knowledge and belieft that the articles - ving been advanced in value or improve in paid or admitted thereon, or on any p upon exportation of the merchandise for RANT	American Goods Returned. Jescribed above are the growth, d in condition by any process of art thereof; and that if any notice(s) om the United States, such		
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# International Bills of Lading

- Legally binding carrier/ shipper contract
  - Exporters paid
  - Importers get goods
- Carrier signature: Proof that carrier received goods
- Consignee signature: Receipt for goods
- Basis for freight claims

- Mode
  - Uniform bill of lading
  - Ocean bill of lading
  - Through bill of lading (multimodal)
- Condition
  - Clean
  - Claused (soiled or foul)
  - Negotiable

#### Differentiate between Various International Transportation Documents

#### Manifests, Waybills, Packing Lists, and DG Declaration

- Manifest
- Air waybill (AWB)
- Road waybill
- Rail waybill
- Packing list
- Dangerous goods declaration

Shipper's Name and Address	Shipper's Accor	ant Number	001-12345678 Not Negotiable		
Simple a Hand and Houreas	Shipper S vieto		Air Waybill		
			Issued by		
			Copies 1, 2 and 3 of this Air Waybill are originals and have the same validity.		
Consignee's Name and Address	Consignee's Acc	ount Number	It is appect that the goods decorbed herein the accepted in appearing good and and contains teering an intelling of containing SUBLECT TO THE CONTRIDUCS OF CONTRACT ON THE Region of the containing SUBLECT TO THE CONTRIBUTION OF CONTRACT ON THE Region of a AMY OTHER CAREGINE UNLESS SPECIFIC CONTRACT INSTRUCTIONS and OCM HEREON DY THE SUPPER AND SUPPER ADDRESS THAT THE SUPPER AND REG CONTRACT OF THE SUPPER ADD SUPPER ADDRESS THAT THE SUPPER ADDRESS CAREGING UNL INTERMEDIATE. STOPPING FRACES WHICH THE CONTRACT ON THE CAREGING UNLESS SPECIFIC CONTRACTS WHICH THE CONTRACT ON THE CONTRACT ON THE SUPPER ADDRESS SPECIFIC CONTRACTS WHICH THE CAREGING UNLESS SPECIFIC CONTRACTS WHICH THE CONTRACT ON THE CONTRACT ON THE SUPPER ADDRESS SPECIFIC CONTRACTS WHICH THE CONTRACT OF CONTRACTS SPECIFIC CONTRACTS WHICH THE CONTRACT OF CONTRACTS SPECIFIC CONTRACTS WHICH THE CONTRACTS WHICH THE CONTRACT OF CONTRACTS SPECIFIC CONTRACTS WHICH THE CONTRACTS WHICH THE CONTRACT OF CONTRACTS SPECIFIC CONTRACTS WHICH THE CONTRACTS WHICH		
Issuing Carrier's Agent Name and City			declaring a higher value for carriage and paying a supplemental charge if required.		
Agent's IATA Code	Account No.		-		
Airport of Departure (Addr. of First Carr	ier) and Requested Routing		Reference Number Optional Shipping Information		
To By First Carrier Routing an	d Destination to by	to by	Currency CHCS WT/VAL Other Cost PPD COLL PPD COLL Declared Value for Carriage Declared Value for Custor		
Airport of Destination	Requested F	ight/Date	Amount of Insurance INSURANCE – If carrier offers insurance, and such insurance requested in accordance with the conditions thereof, indicate amo to be insured in figures in box marked "Amount of Insurance".		
Handling Information					
These commodities, technology or so in accordance with the Export Adm	tware were exported from the Unistration Regulations. Ultimate	Inited States Destination	Diversion contrary to U.S. law prohibited.		
	Class Chargeable Commodity Weight	Rate	Total Nature and Quantity of Goods (incl. Dimensions or Volume)		
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Valuation C Valuation C Total Other Charge Total Other Charge Total Prepaid	arge		Signature of Shipper or his Agent at (piece) Signature of issuing Camite or its Age		



### Customs Clearance, U.S. Example

- 1. Importer files entry 7 to 10 days before arrival.
  - CBP entry summary, commercial/pro forma invoice, shipping forms, packing list, bond posting evidence.
- 2. Customs notified of arrival; carriers apply for release.
- 3. Customs can examine and verify value, duty status, labeling, origin, prohibited items, and match.
  - If issues: hold, export, or destroy.
- 4. Customs determines duty based on Harmonized Tariff Schedule (HTS).
- 5. Customs releases goods to importer, customs bonded warehouse, or foreign trade zone (FTZ).



# Harmonized System of Classification and Tariffs

- Partial basis for duties
  - Harmonized code
  - Invoice value
  - Import country or countries
- Six-digit root plus four digits for country subcategories
- Customs may issue binding ruling on classification
- Can sometimes appeal





# Harmonized System of Classification and Tariffs

- Harmonized Tariff Schedule
- "Rates of Duty" columns: One column per class, up to four.
- U.S. has several columns:
  - Column 1: Normal trade relations (NTR)



# Valuation

- Begins with value identified on exporter's invoice
- Can be different by country
  - Landed value
    - Packaging
    - Transportation in importing country
    - International transportation to destination
    - International insurance
  - More complex methods



# **Transfer Pricing**

#### Arm's-length transfer pricing

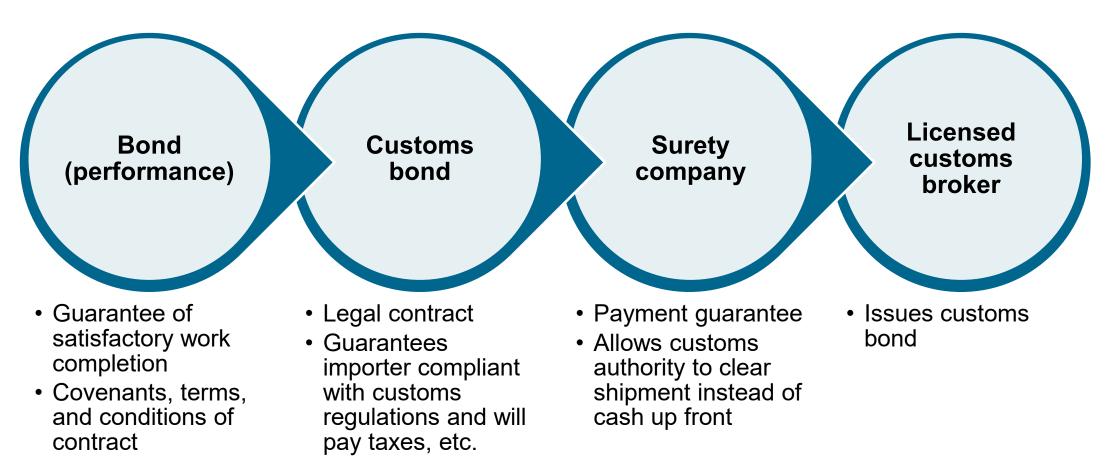
 When companies set prices based on the market (as if to a customer that has no relational ties to them).

#### Other methods of transfer pricing

 May allow a subsidiary or division of a company to sell a product to another division or subsidiary that is located in a lower-tax country at a lesser price.



## **Customs Bonds**





#### **Other Taxes**

- Taxes based on value of goods: Ad-valorem taxes
- Value-added tax (VAT)
- Consumption taxes
- Exemptions for some member countries in free trade agreements





#### MODULE 7, SECTION D: UNDERSTAND FINANCE, PAYMENT, CURRENCY, AND TAX OPTIONS/IMPLICATIONS





### **Obligations of International Trade**

# Importer-exporter contracts

- Sales
- Insurance
- Carriage (also with carrier)
- CISG

#### **Contract between**

- Exporter/importer and bank
- Exporter and distributor/agent



# **Risks of International Trade**

- Often no firsthand knowledge of counterparty
- Commercial risk
  - Non-, partial, or late payment
- Country risk
- Limited recourse



# **Contract Terms and Conditions**

- Language
- Product specifications
- Pricing
- Order requirements
- Conditions for incentives and application of penalties
- Security requirements
- Status update requirements

- Quality checks
- Problem resolution steps
- Legal entity that will govern agreement
- Contract termination process
- Payment terms
- Transfer of ownership

#### Incoterms® 2020 Trade Terms

# Example:CIF Los Angeles, U.S.A., Incoterms® 2020

- Exporter tasks and payments
- Importer tasks and payments
- Point of delivery
- Two categories
  - Any mode
  - Sea and inland waterway

 Not legally binding unless written into contract, standard terms in contracts of sale (not transfer of title)



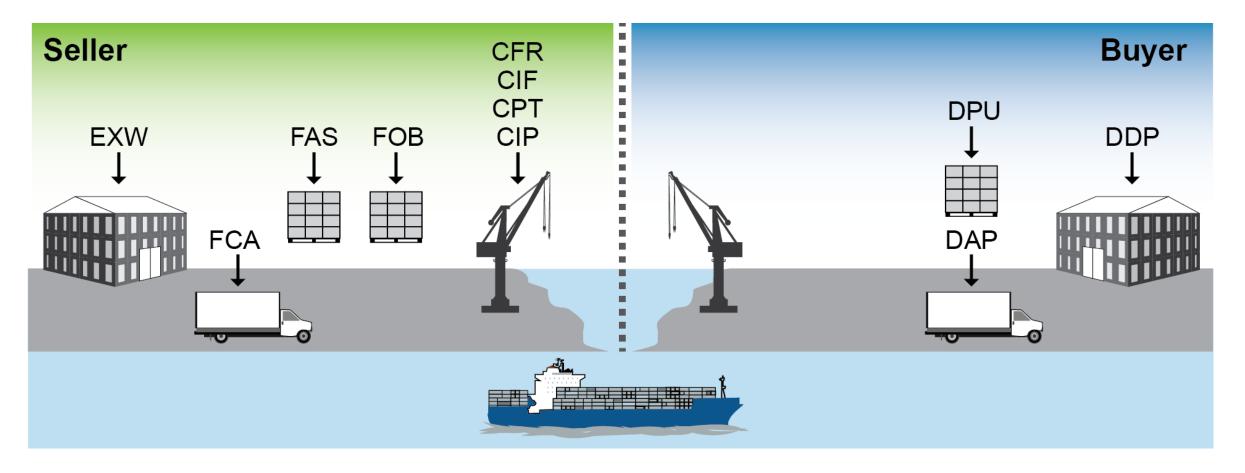
#### Incoterms 2020<sup>®</sup> Definitions

#### **Terms for Any Mode or Modes of Transport**

EXW	Ex Works (Buyer loads goods and takes control at seller's location.)
FCA	Free Carrier (If named place is seller's premises, seller loads on transport arranged by buyer (e.g., truck))
СРТ	Carriage Paid To (Seller selects and pays for main carriage.)
CIP	Carriage and Insurance Paid To (Seller pays main carriage and insurance.)
DAP	Delivered at Place (Seller delivers goods and buyer unloads them.)
DPU	Delivered at Place Unloaded (Seller delivers goods to a location and unloads them.)
DDP	Delivered Duty Paid (Seller incurs all costs, including import duty.)
Terms for	Sea and Inland Waterway Transport
FOB	Free on Board (Seller puts goods on main transport vessel.)
FAS	Free Alongside Ship (Buyer lifts cargo on board.)
CFR	Cost and Freight (Seller selects/pays main carriage.)
CIF	Cost, Insurance, and Freight (Seller pays main carriage and insurance.)



#### Incoterms<sup>®</sup> 2020: Buyer/Seller Responsibilities





# Coverage Under Institute Cargo Clauses (ICC)

Type of Risk	Α	В	С
Fire or explosion; stranded/grounded/sunk/capsized; overturning/derailment; collision or contact of vessel, craft, or conveyance with any other external object other than water; discharge at port of distress; general average sacrifice; jettison	Yes	Yes	Yes
Earthquake, volcanic eruption, or lightning; washing overboard; water penetration into the ship, place of storage, container, etc.; loss at loading/unloading (full)	Yes	Yes	No
Loss at loading/unloading (partial); malicious damage; thefts/pilferage/ non-delivery; piracy; any other risk not explicitly excluded	Yes	No	No
Risks of war, terrorism, riots, and strikes; loss, damage, or expense of delay	No	No	No



Avoiding Acronym Confusion: Free on Board (FOB)

Incoterms<sup>®</sup> 2020 Free on Board (FOB):

Incoterm® trade term FOB applies only to sea and inland waterway transport.

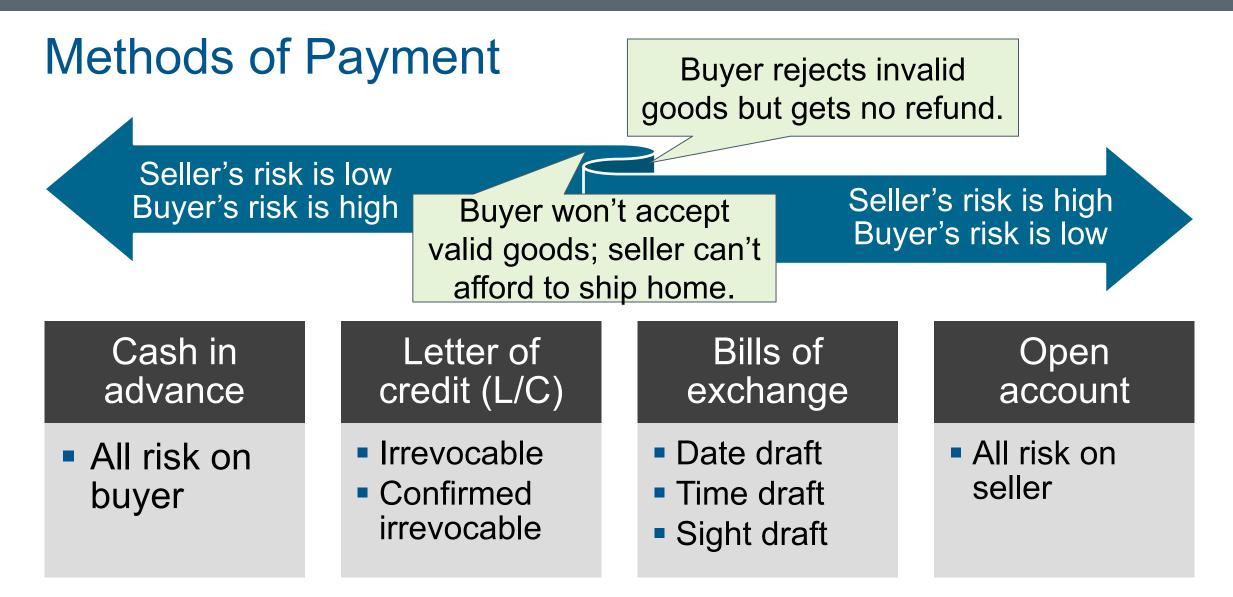
 U.S. Domestic FOB Origin, FOB Destination: The U.S. terms FOB Origin (sometimes FOB Factory) and FOB Destination are to be used only for domestic U.S. shipments by

various transportation modes.



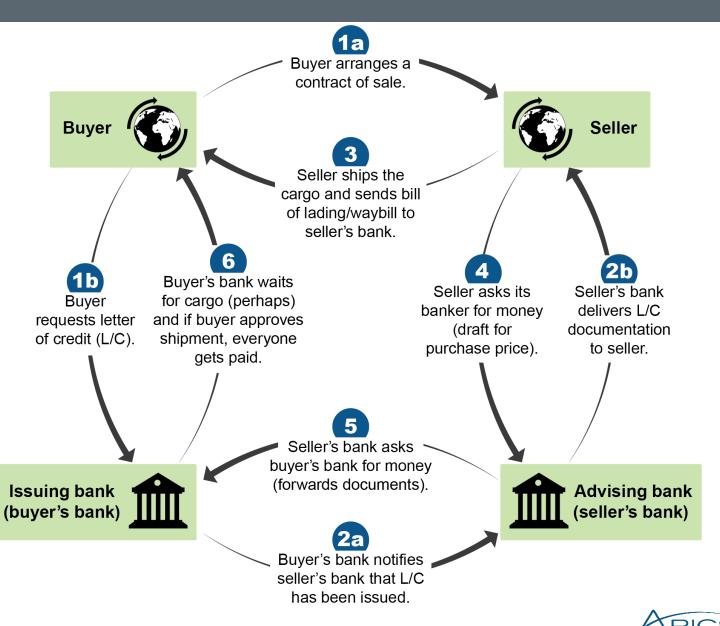
### Cash Budgets and Payment Terms Policy

- Actual cash inflows/outflows adequate per period?
- Payment terms: How long until paid/how long to pay.
  - Cash in advance (early), on delivery (late).
  - Open account: window (early pay discount or full).
- Prioritize payment terms in negotiations.
  - Strategy should drive choices, can be segment-specific.
  - Will early cash be utilized, or will late cash require financing?
  - International: Slow transport intensifies impact.





# Letter of Credit (L/C) Process



# **Consider Currency Implications**

# Selecting a Currency and Hedging

- Convertibility and risk of fluctuation
- Hard vs. soft currencies
- Time of sale vs. time of payment
- If one party's currency used, other assumes risk
  - Seller: Offer buyer currency as sales tool

- Third country currency: Both assume risk
- International Monetary Fund's Special Drawing Rights
- Hedging transaction exposure
  - Forward contract
  - Money market